

Wine Flight Social Privacy Policy

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Our contact details

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This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service

The type of personal information we collect

- While using our service, we may ask you to provide us with certain personal information that can be used to contact or identify you. This will typically include
 - Name
 - Email Address
 - Address
 - Contact numbers (mobile and landlines)
 - Age
- In addition, in visiting our web site we collect information that your browser sends (Website user stats). These stats may include information such as the pages that you visit, the time and date of your visit and your computer's Internet Protocol

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you when you make an enquiry via our website and/or you request to join our mailing list. We may also obtain your data from an indirect source via one of our customers passing on personal information for the purpose of making contact to provide services.

We use the information that you have given us to keep you informed of our latest services and/or in the design and delivery of your personal wine tasting experience

We may share this information with third party service providers who provide services on our behalf, for example web services. These third parties have access to your personal information only to perform these tasks on our behalf and are obligated not to disclose or use your personal data for any other purpose.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

Your consent. You are able to remove your consent at any time. You can do this by contacting [contact@ wineflightsocial.co.uk](mailto:contact@wineflightsocial.co.uk)

We have a contractual obligation – We need your personal information to comply with contractual obligations when designing and delivering your personal wine tasting experience

We have a legal obligation – We may from time to time infer a Legal requirement upon us to collect and process your data

Legitimate interest – We may require, in specific situations to pursue our legitimate interests in a way which may reasonably be expected as part of running our service and which does not materially impact your rights, freedom or freedom of interests. For example, we will store your information in our client record files

How we store your personal information

Security – We understand how important information security is to our customers and we take all appropriate steps to be able to protect your Personal Information with the utmost care. We will ensure our physical information is safely stored and all electronic information subject to password protection on our computers

Storage - We will keep your personal information for only as long as is necessary for each purpose we use it. This means during the design and delivery of your personal wine tasting experience and/or for the period that you would like to be part of our general update service. For those customers that we have delivered a tasting experience to we will continue to store personal information for up to 6 years for accounting, tax reporting and record-keeping purposes

Children's Privacy – Our service is not available to anyone under the age of 18 ('Children'). We do not knowingly collect personal information from children under the age of 18. If we discover that a child under 18 has provided us with personal information, we will remove such information from our records immediately

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at contact@wineflightsocial.co.uk if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at [Insert your organisation's contact details for data protection queries].

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>